

trackpack



Returns form (THIS IS NOT A RECEIPT)

Cut out the label on the next page of this form and attach it to the front of your parcel.
Please get a receipt from the post office or courier as proof of postage.

Please complete all sections below and enclose this page with your parcel.

Customer Name: _____

E-mail address: _____

Contact Telephone Number: _____

Reason for return: 14 day Faulty Incorrect Damaged

Invoice Number: _____

Description of fault: _____

ALL RETURNS MUST BE COMPLETE AND INCLUDE ALL COMPONENTS AND ORIGINAL PACKAGING.

I can confirm I have read the terms and conditions, and I fully understand the returns policy. I can also confirm that all details I have provided here are correct.

Signed (Customer) _____ Date: _____

Trackpack limited
11A Carlisle Road
London NW9 0HD
United Kingdom
t +44(0)20 37500650
customerservices@trackpack.co.uk
Company registration: 081353232
Place of registration: England & Wales
VAT Number: GB 191749669

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RETURNING ITEMS BY POST OR COURIER

You can return an item using the returns label provided below. Please cut it out and stick it securely to the front of your parcel. Postage is not pre-paid. Please allow a week for your refund to be processed. Please note that the refund will be credited to the card or method of payment used to make the purchase.

This returns information is not intended to be a full statement of all your rights. Please see our [Terms & Conditions](#) for more information.



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